

Question 9

Redditch Shopmobility Survey 2023

From the list below, what enables you to get out and about more easily?			
Answer Choice		Response Percent	Response Total
1	Access to a car	59.5%	47
2	Blue badge owner	60.8%	48
3	Family and friends take me out	41.8%	33
4	Good public transport	13.9%	11
5	Using Shopmobility	70.9%	56
6	Other (please specify):	8.9%	7
Comments:			11
		answered	79
		skipped	4

Other (please specify):
Taxi or Community Transport
Rent scooter when needed.
Using mobility scooter
I have a boot scooter
DIAL A RIDE

Comments:
Would maybe have to use a taxi atm as had knee surgery
My husband has a bad back so haven't used the boot scooter for a while
I have my own scooter, but it's too heavy to lift and doesn't collapse, so I can't take it with me. I felt isolated because I couldn't use the facilities at the library or do my banking without relying on my daughter. Using the scooter from shop mobility gives me my independence.
It would help tremendously if customers could access your services from within the shopping centre and not just carpark 3
My son drives me to Shopmobility
Need to rely on family when my back goes and using my crutches
I would value a dedicated parking bays for WAV vehicles (Wheelchair Adapted Vehicles)- I drive from my wheelchair I have a van with a lift at the back - those vehicles need more space than ordinary parking bay and bays need to be compliant to standards - I cannot park on a road because there are no dropped kerbs near by - the whole disabled parking bay system needs to be upgraded and the term "Specially Adapted Vehicles" means vehicles like mine not a two door ordinary car containing someone who can use a manual chair or is a passenger and a wheelchair user. There are more and more disabled people acquiring these type of vehicles I have had one for 10 years now and I can only park outside Lloyds Bank but the signage is bad and you can hardly read the sign.
WOULD NOT BE ABLE TO GET AROUND TOWN CENTRE WITHOUT SHOP MOBILITY

NO GOOD PUBLIC TRANSPORT

USING A CAR IS VERY CONVENIENT PLENTY OF PARKING AND ALSO BEING A BLUE BADGE HOLDER ITS EASY ACCESSABLE TO THE MOBILITY CENTRE.

I COULDN'T GET TO THE KINGFISHER CENTRE WITHOUT SHOPMOBILITY

From the list below, what enables you to get out and about more easily?

